

Mediation as Problem-Solving Scene in the Light of PTC

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Abstract: Mediation does not only mean a specific procedure or protocol but the related attitude, mindset as well. This perspective gives opportunity to demonstrate the problem in a different way than previously. In the present study the participatory theory of communication (PTC) appears as a framework which makes the communication of participants of the mediation interpretable and transparent.

Keywords: mediation, participation, scene, problem solving, conflict resolution

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